Protecting Majid Al Futtaim Ventures business with Gartner recognized Disaster Recovery from BIOS

About Majid Al Futtaim

Majid Al Futtaim is a holding company that owns and operates shopping malls, retail, and leisure establishments in the Middle East and North Africa with operations in 15 countries. It manages three major operating subsidiaries: Majid Al Futtaim Properties, Majid Al Futtaim Retail, and Majid Al Futtaim Ventures.

Requirements

IT uptime for Majid Al Futtaim Ventures is extremely critical as any downtime can impact their revenue earning operations. Their existing backup and recovery solution fell short of business requirements as such, needed a compliant Disaster Recovery solution that was managed and leveraged the cloud to protect their business applications for the business including critical financial applications.

The Solution

BIOS leveraged their in-country cloud solution called CloudHPT to build a Disaster Recovery as a Service (DRaaS) solution for Majid Al Futtaim Ventures. Gartner recognized BIOS Middle East's CloudHPT 'Visionary' for Disaster Recovery as a Service. A multi-tiered approach was used, using native Microsoft replication for Active directory. Zerto and Veeam were used to replicate the Virtual machines and SQL always-on. The service is managed and monitored used BIOS Assured, our managed service offering from the Dubai NOC.

The Outcome

BIOS leveraged their in-country low latency cloud, CloudHPT to protect their 170+ business critical machines.

- A DR solution to Abu Dhabi from Dubai
- 100% reduction in TCO over 3 years vs Build your own DR solution
- DR for SQL & Dynamics physical machines
- Replication of Virtual machines
- Managed DRaaS solution
- Test on demand for compliance
- Provided a RPO of less than a minute
- Provided a RTO of under 20 minutes
- 24x7 monitoring of replication
- 24x7 monitoring of WAN
- Fully managed on-site back up
- A DR Run book
- Managed failover and fail back